## Online Appendix to "Information Disclosure and Pricing Policies for Sales of Network Goods"

## A. Proofs

This online appendix provides all proofs of propositions, and lemmas in our paper. Since it is a trivial case for our analysis that $s(M)=\mathrm{E} s(M)$ in probability 1, in this appendix we always assume $\operatorname{Var}(s(M))>0$.
Proof of Lemma 1. Let $H(\alpha)=\bar{G}(p-s(\alpha m))$ for any $m \geq 0$. We have

$$
\begin{equation*}
H^{\prime}(\alpha)=g(p-s(\alpha m)) s^{\prime}(\alpha m) m . \tag{A.1}
\end{equation*}
$$

By Assumption 1, it is easy to see that $H(\alpha)$ is nondecreasing and (weakly) convex in $\alpha$ if $p>$ $v^{0}+s(m)$ and $m \leq d^{0}$.

Since $p>v^{0}+s(m)$, it follows that $H(1)=\bar{G}(p-s(m))<\bar{G}\left(v^{0}\right) \leq 1$. Also we have $H(0) \geq 0$. Therefore, $H(\alpha)$ can only have one fixed point on $[0,1)$ in this case.

Proof of Lemma 2. We prove the properties in part (i) and (ii) only for $\alpha_{F}(\cdot)$, since the properties of $d_{F}(\cdot)$ are direct sequences of the properties of $\alpha_{F}(\cdot)$.

By Equation (1), we have

$$
\begin{equation*}
\frac{\partial \alpha_{F}(m)}{\partial m}=\frac{g\left(p-s\left(\alpha_{F}(m) m\right)\right) s^{\prime}\left(\alpha_{F}(m) m\right) \alpha_{F}(m)}{1-g\left(p-s\left(\alpha_{F}(m) m\right)\right) s^{\prime}\left(\alpha_{F}(m) m\right) m} . \tag{A.2}
\end{equation*}
$$

Note that $g\left(p-s\left(\alpha_{F}(m) m\right)\right) s^{\prime}\left(\alpha_{F}(m) m\right) m=H^{\prime}\left(\alpha_{F}(m)\right)$ where $\left.H^{( } \cdot\right)$ is defined by Equation (A.1). If $p>v^{0}+s(m)$ and $m \leq d^{0}$, by the convexity of $H(\cdot)$, we have

$$
H^{\prime}\left(\alpha_{F}(m)\right) \leq \frac{H(1)-H\left(\alpha_{F}(m)\right)}{1-\alpha_{F}(m)}<\frac{1-\alpha_{F}(m)}{1-\alpha_{F}(m)}=1 ;
$$

hence, the right-hand side of (A.2) is well defined and nonnegative. Then from (A.2) and Assumption 1, we can see that $\alpha_{F}(m)$ is (weakly) increasing and (weakly) convex in $m$ as long as $p>$ $v^{0}+s(m)$ and $m \leq d^{0}$; if we also have $\bar{G}(p)>0$ and $s^{\prime}(\cdot)>0$, then $\frac{\alpha_{F}(m)}{m}>0$ and strictly increasing, that is, "increasing" and "convex" properties here are in a strict sense.

For part (ii), we have $H(1)=\bar{G}(p-s(m))=1$ if $p \leq \underline{v}+s(m)$. Thus the largest fixed point of $H(\alpha)=\alpha$, i.e., $\alpha_{F}(m)$, is 1 . Therefore, the proof is completed.

Proof of Lemma 3. The proof is analogous to the proof of Lemma 1.

Before we prove Proposition 1, we give the following lemma:

Lemma A.1. Let $X$ be a random variable and $f(\cdot)$ and $g(\cdot)$ be increasing functions. Suppose $f(X), g(X)$ and $f(X) g(X)$ all have finite expectations. Then $\mathrm{E}[f(X) g(X)] \geq \mathrm{E} f(X) \cdot \mathrm{E} g(X)$.

Proof of Lemma A.1. Define $x_{0}=\inf _{x}\{g(x) \geq \mathrm{E} g(X)\}$. We have

$$
\begin{aligned}
\mathrm{E}[f(X)(g(X)-\mathrm{E} g(X))]= & \mathrm{E}\left[f(X)(g(X)-\mathrm{E} g(X)) ; X>x_{0}\right]+\mathrm{E}\left[f(X)(g(X)-\mathrm{E} g(X)) ; X<x_{0}\right] \\
& +\mathrm{E}\left[f(X)(g(X)-\mathrm{E} g(X)) ; X=x_{0}\right] \\
\geq & \mathrm{E}\left[f\left(x_{0}\right)(g(X)-\mathrm{E} g(X)) ; X>x_{0}\right]+\mathrm{E}\left[f\left(x_{0}\right)(g(X)-\mathrm{E} g(X)) ; X<x_{0}\right] \\
& +\mathrm{E}\left[f\left(x_{0}\right)(g(X)-\mathrm{E} g(X)) ; X=x_{0}\right] \\
= & f\left(x_{0}\right) \cdot \mathrm{E}[g(X)-\mathrm{E} g(X)]=0 .
\end{aligned}
$$

Thus the lemma is proved.

Proof of Proposition 1. Part (ii) holds because, if $p \leq \underline{v}+\operatorname{Es}(M), \alpha_{F}(m) \leq \alpha_{N}=1$ for any $m \geq 0$, which yields $R_{N} \geq R_{F}$. Next we will prove part (i).

From lemma A.1, we see $\mathrm{E} d_{F}(M) \geq \mathrm{E} \alpha_{F}(M) \mathrm{E} M$. Consequently, to prove $\mathrm{E} d_{F}(M) \geq d_{N}$, it suffices to prove $\mathrm{E} \alpha_{F}(M) \geq \alpha_{N}$.

Given $p \geq v^{0}+s(\bar{m})$, we have $G(\cdot)$ is concave on $\left[v^{0}, \infty\right)$. From the definition of $\alpha_{F}(M)$, i.e., Equation (1), we have

$$
\mathrm{E} \alpha_{F}(M)=\mathrm{E} \bar{G}\left(p-s\left(\alpha_{F}(M) M\right)\right) \geq \bar{G}\left(p-\mathrm{E} s\left(\alpha_{F}(M) M\right)\right)
$$

Note that when $p>v^{0}+s(\bar{m})$, by Lemma 3, $\alpha_{N}$ is the unique solution to (2). Thus it suffices to prove

$$
\begin{equation*}
\mathrm{E} \alpha_{F}(M) \geq \bar{G}\left(p-\mathrm{E} s\left(M \mathrm{E} \alpha_{F}(M)\right)\right) \tag{A.3}
\end{equation*}
$$

In fact, if (A.3) holds, then $\alpha_{N}$ must be between 0 and $\mathrm{E} \alpha_{F}(M)$. To show (A.3), it suffices to show that

$$
\begin{equation*}
\mathrm{E} s\left(\alpha_{F}(M) M\right) \geq \mathrm{E} s\left(M \mathrm{E} \alpha_{F}(M)\right) \tag{A.4}
\end{equation*}
$$

Now we prove (A.4). For any $M$, because of the convexity of $s(\cdot)$, we have

$$
\begin{equation*}
s\left(M \alpha_{F}(M)\right) \geq s\left(M \mathrm{E} \alpha_{F}(M)\right)+\left[\alpha_{F}(M)-\mathrm{E} \alpha_{F}(M)\right] \cdot M \cdot s^{\prime}\left(M \alpha_{F}(M)\right) . \tag{A.5}
\end{equation*}
$$

By Lemma A. 1 and taking expectation of both sides of (A.5) with respect to $M_{1}$, we have (A.4). This completes the proof.

Proof of Lemma 4. We will only prove the properties of $\alpha_{F}(\cdot)$ in part (i) and (ii), because the properties of $d_{F}(\cdot)$ follow directly.

From Equation (5) we see that $\alpha_{F}\left(p_{1}, p_{2}, m\right)=\tilde{\alpha}_{F}\left(p_{1}, p_{2}, m\right)$ if $m \geq m_{0}$. By comparing Equations (1) and (4), we have that $\tilde{\alpha}_{F}\left(p_{1}, p_{2}, m\right)$, a function of $m$, has the same properties as $\alpha_{F}(m)$, defined as the largest fixed point of (4). Therefore, this lemma follows from Lemma 2.

Proof of Lemma 5. (i) We have known that

$$
\begin{aligned}
H_{F}(x)-H_{N}(x)= & \delta\left[-G^{-1}(1-x)+p_{2}-\mathrm{E} s\left(\max \left\{x, \alpha_{N}\left(p_{2}\right)\right\} M\right)\right]^{+} \\
& -\delta \mathrm{E}\left[-G^{-1}(1-x)+p_{2}-s\left(\max \left\{x, \tilde{\alpha}_{F}\left(p_{2}, M\right)\right\} M\right)\right]^{+} .
\end{aligned}
$$

For $x \leq \alpha_{N}\left(p_{2}\right), G^{-1}(1-x)-p_{2}+\mathrm{E} s\left(\max \left\{x, \alpha_{N}\left(p_{2}\right)\right\} M\right) \geq G^{-1}\left(1-\alpha_{N}\left(p_{2}\right)\right)-p_{2}+\mathrm{E} s\left(\alpha_{N}\left(p_{2}\right) M\right)=$ 0 . Thus in this case we have $H_{F}(x)-H_{N}(x) \leq 0$, which yields $\alpha_{1, F}\left(p_{1}, p_{2}\right) \leq \alpha_{1, N}\left(p_{1}, p_{2}\right)$.

We now consider the case when $x>\alpha_{N}\left(p_{2}\right)$. In this case, we have

$$
\begin{aligned}
& \mathrm{E}\left[-G^{-1}(1-x)+p_{2}-s\left(\max \left\{x, \tilde{\alpha}_{F}\left(p_{2}, M\right)\right\} M\right)\right]^{+} \\
& =\mathrm{E}\left[\left[-G^{-1}(1-x)+p_{2}-s\left(\max \left\{x, \tilde{\alpha}_{F}\left(p_{2}, M\right)\right\} M\right)\right] \cdot 1_{\left\{\tilde{\alpha}_{F}\left(p_{2}, M\right) \leq x\right\}}\right]
\end{aligned}
$$

and

$$
\left[-G^{-1}(1-x)+p_{2}-\mathrm{E} s\left(\max \left\{x, \alpha_{N}\left(p_{2},\right)\right\} M\right)\right]^{+}=\mathrm{E}\left[-G^{-1}(1-x)+p_{2}-s(x M)\right]
$$

Since

$$
\begin{aligned}
& {\left[-G^{-1}(1-x)+p_{2}-s\left(\max \left\{x, \tilde{\alpha}_{F}\left(p_{2}, M\right)\right\} M\right)\right] \cdot 1_{\left\{\tilde{\alpha}_{F}\left(p_{2}, M\right) \leq x\right\}}} \\
& \geq-G^{-1}(1-x)+p_{2}-s(x M), \forall M,
\end{aligned}
$$

it follows that $H_{F}(x)-H_{N}(x) \leq 0$. Hence we still have $\alpha_{1, F}\left(p_{1}, p_{2}\right) \leq \alpha_{1, N}\left(p_{1}, p_{2}\right)$.
(ii) If $p_{1} \geq p_{2}$, we have $\alpha_{1, N}\left(p_{1}, p_{2}\right) \leq \alpha_{N}\left(p_{2}\right)$. Thus we have

$$
0 \leq H_{N}\left(\alpha_{1, N}\right)=G^{-1}\left(1-\alpha_{1, N}\right)-p_{1}-\delta\left[G^{-1}\left(1-\alpha_{1, N}\right)-p_{2}\right]
$$

which yields $G^{-1}\left(1-\alpha_{1, N}\right) \geq p_{1} \geq p_{2}$. Here, we write $\alpha_{1, N}\left(p_{1}, p_{2}\right)$ as $\alpha_{1, N}$ for short. Therefore, we conclude that $H_{F}\left(\alpha_{1, N}\right)-H_{N}\left(\alpha_{1, N}\right)=0$, which yields $\alpha_{1, F}\left(p_{1}, p_{2}\right)=\alpha_{1, N}\left(p_{1}, p_{2}\right)$.

Proof of Proposition 2. (i) As alluded to in the proof of Proposition 1, $\mathbf{E} \tilde{d}_{F}\left(p_{2}, M\right) \geq d_{N}\left(p_{2}\right)$ if $p_{2} \geq v^{0}+s(\bar{m})$ and $\bar{m} \leq d^{0}$. Since $d_{F}\left(p_{1}, p_{2}, M\right) \geq \tilde{d}_{F}\left(p_{2}, M\right)$, we have that $\mathrm{E} d_{F}\left(p_{1}, p_{2}, M\right) \geq d_{N}\left(p_{2}\right)$.

Consider $p_{1} \geq p_{2}$. In this case, we have $d_{N}\left(p_{1}, p_{2}\right)=d_{N}\left(p_{2}\right) \leq \operatorname{E} d_{F}\left(p_{1}, p_{2}, M\right)$. By Lemma 5 , we also have $d_{1, F}\left(p_{1}, p_{2}\right)=d_{1, N}\left(p_{1}, p_{2}\right)$. Therefore, $R_{F}\left(p_{1}, p_{2}\right) \geq R_{N}\left(p_{1}, p_{2}\right)$.

Then consider $p_{1}<p_{2}$. We also consider $\delta=0$. In this case, we have $H_{F}(x)=H_{N}(x)$ for all $x \in$ $[0,1]$, which yields $d_{1, F}\left(p_{1}, p_{2}\right)=d_{1, N}\left(p_{1}, p_{2}\right)$. Since we have assumed $\operatorname{Var}(s(M))>0$ at the beginning of this appendix, either of the following two results holds: (a) $\mathrm{E} d_{2, F}\left(p_{1}, p_{2}, M\right)>d_{2, N}\left(p_{1}, p_{2}\right)$, (b) $d_{2, N}\left(p_{1}, p_{2}\right)=d_{2, F}\left(p_{1}, p_{2}, \bar{m}\right)=0$. Thus we must have either that $R_{F}\left(p_{1}, p_{2}\right)>R_{N}\left(p_{1}, p_{2}\right)$ for $\delta=0$ or that $R_{F}\left(p_{1}, p_{2}\right)=R_{N}\left(p_{1}, p_{2}\right)$ for all $\delta$. Therefore, there must be a threshold $\delta_{c}>0$ such that $R_{F}\left(p_{1}, p_{2}\right) \geq R_{N}\left(p_{1}, p_{2}\right)$ when $\delta \leq \delta_{c}$.
(ii) If $p_{2} \leq \min \left\{p_{1}, \underline{v}+\mathrm{E} s(M)\right\}$, then we have $d_{1, F}\left(p_{1}, p_{2}\right)=d_{1, N}\left(p_{1}, p_{2}\right)$ by Lemma 5 and $\mathrm{E} d_{F}\left(p_{1}, p_{2}, M\right) \leq d_{N}\left(p_{1}, p_{2}\right)$ by Lemma 4(ii). Therefore, $R_{F}\left(p_{1}, p_{2}\right) \leq R_{N}\left(p_{1}, p_{2}\right)$.

Proof of Lemma 6. First we prove $\alpha_{2, N}^{*}>0$. Suppose $\alpha_{2, N}^{*}=0$. Thus $\alpha_{1, N}^{*}=\alpha_{N}^{*}$ must be the largest fixed point of the following equation:

$$
\alpha=\bar{G}\left(p_{1, N}^{*}-\delta \mathrm{E} s(\alpha M)\right),
$$

and hence $R_{N}\left(p_{1, N}^{*}, p_{2, N}^{*}\right)=p_{1, N}^{*} \alpha_{N}^{*}$. If we take $p_{2, N}=p_{1, N}^{*}$ and take $p_{1, N}$ such that $p_{1, N}>p_{2, N}^{*}$ and $\bar{G}\left(p_{1, N}\right)>0$, then $R_{N}\left(p_{1, N}, p_{2, N}\right)>R_{N}\left(p_{1, N}^{*}, p_{2, N}^{*}\right)$. That is a contradiction. Hence we have $\alpha_{2, N}^{*}>0$.

Consider $\alpha_{2, N}\left(p_{1, N}, p_{2, N}\right)>0$. Thus $\alpha_{N}$ is the largest fixed point of the following equation:

$$
\alpha=\bar{G}\left(p_{2, N}-\mathrm{E} s(\alpha M)\right),
$$

which implies that $\alpha_{N}$ depends only on $p_{2, N}$. Hence, $R_{N}\left(p_{1, N}, p_{2, N}\right)=p_{2, N} \alpha_{N}\left(p_{2, N}\right)+\left(p_{1, N}-\right.$ $\left.p_{2, N}\right) \alpha_{1, N}\left(p_{1, N}, p_{2, N}\right)$. Since $R_{N}\left(p_{2, N}, p_{2, N}\right)>R_{N}\left(p_{1, N}, p_{2, N}\right)$ if $p_{1, N}<p_{2, N}$, it follows that $p_{1, N}^{*} \geq p_{2, N}^{*}$.

Proof of Proposition 3. (i) From Proposition 2(i) and Lemma 6, we see that, to prove $R_{F}^{*} \geq$ $R_{F}\left(p_{1, N}^{*}, p_{2, N}^{*}\right) \geq R_{N}^{*}$, it suffices to prove $p_{2, N}^{*} \geq v^{0}+s(\bar{m})$.

We first show $p_{1, N}^{*} \geq r$. Suppose $p_{1, N}^{*}<r$, which yields $p_{2, N}^{*}<r$. We have $R_{N}\left(r_{1}, r_{1}\right) \geq r_{1}$. $\bar{G}\left(r_{1}\right) \mathrm{E} M \geq r \mathrm{E} M>R_{N}\left(p_{1, N}^{*}, p_{2, N}^{*}\right)$. That is a contradiction. Hence, $p_{1, N}^{*} \geq r$.

Now we prove $p_{2, N}^{*} \geq v^{0}+s(\bar{m})$. Suppose $p_{2, N}^{*}<v^{0}+s(\bar{m})$. Then we have that $\alpha_{1, N}\left(p_{1, N}^{*}, r_{2}\right) \geq$ $\alpha_{1, N}\left(p_{1, N}^{*}, p_{2, N}^{*}\right)$, which yields $R_{1, N}\left(p_{1, N}^{*}, r_{2}\right) \geq R_{1, N}^{*}$, and that $R_{2, N}\left(p_{1, N}^{*}, r_{2}\right) \geq r_{2} \cdot \mathrm{P}\left\{r_{2} \leq V \leq\right.$ $\left.\frac{r-\delta r_{2}}{1-\delta}\right\} \geq\left(v^{0}+s(\bar{m})\right) \mathrm{E} M>R_{2, N}^{*}$. That is a contradiction. Therefore, we must have $p_{2, N}^{*} \geq v^{0}+s(\bar{m})$, which completes the proof.
(ii) Now we show that, for any $p_{1, F}$ and $p_{2, F}$, there always exist $p_{1, N}$ and $p_{2, N}$ such that $R_{N}\left(p_{1, N}, p_{2, N}\right) \geq R_{F}\left(p_{1, F}, p_{2, F}\right)$. We first consider the case in which $p_{2, F} \leq \underline{v}+\mathrm{E} s(M)$. Take $p_{2, N}=p_{2, F}$ and $p_{1, N}=p_{1, F}$. Thus $d_{N}\left(p_{2, F}\right)=\mathrm{E} M \geq \mathrm{E} d_{F}\left(p_{1, F}, p_{2, F}, M\right)$. By Lemma 5(i) we have $R_{N}\left(p_{1, N}, p_{2, N}\right) \geq R_{F}\left(p_{1, F}, p_{2, F}\right)$.

Then we consider $p_{2, F}=r(\underline{v}+\mathrm{E} s(M))$ where $r>1$. Consider also $p_{1, F}>\underline{v}+\mathrm{E} s(M)$. Since $\mathrm{P}\{V \leq \beta \mathrm{E} M\}=1$, it follows that 0 is the unique fixed point of (7). Hence, $\alpha_{1, F}\left(p_{1, F}, p_{2, F}\right) \leq$ $\alpha_{1, N}\left(p_{1, F}, p_{2, F}\right)=0$. The $F$ setting boils down to the $N$ setting, earning 0 profit. Next, we consider $p_{1, F} \leq \underline{v}+\operatorname{Es}(M)$.

If $s(M)<\min \left\{p_{2, F}^{*}-v^{0}, s\left(d^{0}\right)\right\}$, then we can see from Lemma 1 that $\tilde{\alpha}_{F}\left(p_{2, F}^{*}, M\right)$ is the unique fixed point of (4), and futhermore we have $\alpha_{F}\left(p_{2, F}^{*}, M\right)=0$ because $\mathrm{P}\{V \leq \beta \mathrm{E} M\}=1$. Thus we have

$$
\begin{aligned}
R_{F}\left(p_{1, F}, p_{2, F}\right) & =p_{1, F} \alpha_{1, F} \mathrm{E} M+r(\underline{v}+\mathrm{E} s(M)) \mathrm{E}\left[\max \left\{0, \tilde{\alpha}_{F}\left(p_{2, F}, M\right)-\alpha_{1, F}\right\} M\right] \\
& \leq p_{1, F} \alpha_{1, F} \mathrm{E} M+r(\underline{v}+\mathrm{E} s(M))\left(1-\alpha_{1, F}\right) \mathrm{E}\left[M \cdot 1_{\left\{s(M) \geq \min \left\{p_{2, F}-v^{0}, s\left(d^{0}\right)\right\}\right\}}\right] \\
& \leq(\underline{v}+\mathrm{E} s(M)) \alpha_{1, F} \mathrm{E} M+(\underline{v}+\mathrm{E} s(M))\left(1-\alpha_{1, F}\right) \mathrm{E} M \\
& =(\underline{v}+\mathrm{E} s(M)) \mathrm{E} M \\
& =R_{N}(\underline{v}+\mathrm{E} s(M), \underline{v}+\mathrm{E} s(M)),
\end{aligned}
$$

where the last inequality uses the fact that $\mathrm{E}\left[M \cdot 1_{\left\{s(M) \geq \min \left\{p_{2, F}-v^{0}, s\left(d^{0}\right)\right\}\right\}}\right] \leq \frac{\mathrm{EM}}{r}$. Therefore, we conclude that $R_{N}^{*} \geq R_{F}^{*}$.

Before proving Corollary 1, we first introduce some symbols and some lemmas (see below). Let $v_{1, N}\left(p_{1}, p_{2}\right)$ and $v_{2, N}\left(p_{1}, p_{2}\right)$ be the lowest valuations among consumers buying respectively in periods 1 and 2 in the $N$ setting. If they are interior points of the support of $V$, then we must have

$$
\begin{aligned}
& v_{1, N}\left(p_{1}, p_{2}\right)=\frac{p_{1}-\delta p_{2}}{1-\delta}=\frac{p_{1}-p_{2}}{1-\delta}+p_{2} \\
& v_{2, N}\left(p_{1}, p_{2}\right)=p_{2}-\operatorname{E} s\left(\alpha_{N}\left(p_{2}\right) M\right)
\end{aligned}
$$

Under state-independent pricing, the firm's problem in the $N$ setting is equivalent to

$$
\begin{equation*}
\max _{p_{1}, p_{2}} R_{N}\left(p_{1}, p_{2}\right)=p_{1} \bar{G}\left(v_{1, N}\right) \mathrm{E} M+p_{2}\left(G\left(v_{1, N}\right)-G\left(v_{2, N}\right)\right) \mathrm{E} M \tag{A.6}
\end{equation*}
$$

Let $v_{1, N}^{*}$ and $v_{2, N}^{*}$ be values of $v_{1, N}(\cdot)$ and $v_{2, N}(\cdot)$ at $p_{1, N}^{*}, p_{2, N}^{*}$.
Proof of Corollary 1. By the FOCs of (A.6), we have

$$
\bar{G}\left(v_{1, N}^{*}\right)=\left(p_{1, N}^{*}-p_{2, N}^{*}\right) g\left(v_{1, N}^{*}\right) \frac{1}{1-\delta} .
$$

Since $g(\cdot)$ is nonincreasing on $(0,+\infty)$, it follows that $\left(v_{1, N}^{*}-v_{2, N}^{*}\right) g\left(v_{1, N}^{*}\right) \leq G\left(v_{1, N}^{*}\right)-G\left(v_{2, N}^{*}\right)$. Since $v_{1, N}^{*}-v_{2, N}^{*} \geq \frac{p_{1, N}^{*}-p_{2, N}^{*}}{1-\delta}$, we have

$$
\bar{G}\left(v_{1, N}^{*}\right) \leq G\left(v_{1, N}^{*}\right)-G\left(v_{2, N}^{*}\right),
$$

which yields $\alpha_{1, N}^{*} \leq \alpha_{2, N}^{*}$ and $\alpha_{1, N}^{*} \leq 1 / 2$.
To prove this corollary, it suffices to prove $p_{2, N}^{*} \geq v^{0}+s(\bar{m})$. Suppose $p_{2, N}^{*}<v^{0}+s(\bar{m})$. Then we must have $\frac{R_{N}^{*}}{\mathrm{EM}}<p_{1, N}^{*} \bar{G}\left(v_{1, N}^{*}\right)+\left(v^{0}+s(\bar{m})\right) \cdot G\left(v_{1, N}^{*}\right)$. Take $p_{2, N}=r\left(v^{0}+s(\bar{m})\right)$ where $r>1$ and take $p_{1, N}$ such that $p_{1, N}-p_{1, N}^{*}=\delta\left(r\left(v^{0}+s(\bar{m})\right)-p_{2, N}^{*}\right)$, which imples $v_{1, N}\left(p_{1, N}, p_{2, N}\right)=v_{1, N}^{*}$ if $v_{2, N} \leq v_{1, N}^{*}$. Next we prove $R_{N}\left(p_{1, N}, p_{2, N}\right)>R_{N}^{*}$ for some $r>1$.

If $v_{2, N} \leq v_{1, N}^{*}$, then we have

$$
\begin{aligned}
\frac{R_{N}\left(p_{1, N}, p_{2, N}\right)-R_{N}^{*}}{\mathrm{E} M} & >r\left(v^{0}+s(\bar{m})\right)\left[G\left(v_{1, N}\right)-G\left(v_{2, N}\right)\right]+p_{1, N} \bar{G}\left(v_{1, N}\right)-p_{2, N}^{*} G\left(v_{1, N}^{*}\right)-p_{1, N}^{*} \bar{G}\left(v_{1, N}^{*}\right) \\
& =r\left(v^{0}+s(\bar{m})\right)\left[G\left(v_{1, N}\right)-G\left(v_{2, N}\right)\right]-p_{2, N}^{*} G\left(v_{1, N}^{*}\right)+\left(p_{1, N}-p_{1, N}^{*}\right) \bar{G}\left(v_{1, N}^{*}\right) \\
& \geq r\left(v^{0}+s(\bar{m})\right)\left[G\left(v_{1, N}\right)-G\left(v_{2, N}\right)\right]-\left(v^{0}+s(\bar{m})\right) G\left(v_{1, N}^{*}\right) \\
& =\left(v^{0}+s(\bar{m})\right)\left[(r-1) G\left(v_{1, N}^{*}\right)-r G\left(v_{2, N}\right)\right] \\
& \geq\left(v^{0}+s(\bar{m})\right)\left[\frac{(r-1)}{2}-r G\left(v_{2, N}\right)\right]
\end{aligned}
$$

where the last inequality uses the fact that $\alpha_{1, N}^{*} \leq 1 / 2$. Since $v_{2, N} \leq p_{2, N}=r\left(v^{0}+s(\bar{m})\right)$, we have

$$
\begin{aligned}
R_{N}\left(p_{1, N}, p_{2, N}\right)>R_{N}^{*} & \Leftarrow G\left(v_{2, N}\right) \leq \min \left\{\frac{(r-1)}{2 r}, G\left(v_{1, N}^{*}\right)\right\} \\
& \Leftarrow G\left(r\left(v^{0}+s(\bar{m})\right)\right) \leq \frac{(r-1)}{2 r} \\
& \Leftarrow \mathrm{P}\left\{V \geq r\left(v^{0}+s(\bar{m})\right)\right\} \geq \frac{r+1}{2 r}
\end{aligned}
$$

Therefore, if $\mathrm{P}\left\{V \geq r\left(v^{0}+s(\bar{m})\right)\right\} \geq \frac{r+1}{2 r}$ for some $r>1$, then $R_{F}^{*} \geq R_{N}^{*}$.

Proof of Proposition 4. Let $p_{1, N}^{*}$ and $p_{2, N}^{*}$ be the optimal prices in the $N$ setting. And let $\alpha_{1, N}^{*}$ and $\alpha_{2, N}^{*}$ be the corresponding adoption fractions. Let $\alpha_{N}^{*}=\alpha_{1, N}^{*}+\alpha_{2, N}^{*}$. We have $p_{1, N}^{*} \geq p_{2, N}^{*}$. By the definition of $\alpha_{2, N}(\cdot)$, we have

$$
p_{2, N}^{*}=G^{-1}\left(1-\alpha_{N}^{*}\right)+\beta \alpha_{N}^{*} \mathrm{E} M .
$$

where $G^{-1}(x)=\inf _{y \geq 0}\{y: G(y) \geq x\}$. We will prove that there exist $p_{1, F}$ and $\left\{p_{2, F}(M)\right\}$ such that $R_{F}\left(p_{1, F}, \boldsymbol{p}_{2, \boldsymbol{F}}\right) \geq R_{N}^{*}$. Note that this proposition will hold if we prove this result.

Take $p_{1, F}=p_{1, N}^{*}$ and $p_{2, F}(M)=G^{-1}\left(1-\alpha_{N}^{*}\right)+s\left(\alpha_{N}^{*} M\right)$. Thus at least $\alpha_{N}^{*}$ fraction of customers will buy the good in the $F$ setting for any $M>0$, since $p_{2, F}(M)$ and $\alpha_{N}^{*}$ satisfy the REE condition
(9), implying $\tilde{\alpha}_{F}\left(p_{2, F}(M), M\right) \geq \alpha_{N}^{*}$ and furthermore $\alpha_{F}\left(p_{1, F}, \boldsymbol{p}_{2, F}, M\right) \geq \alpha_{N}^{*}$ for any $M>0$ by Equation (10). Hence, $d_{F}\left(p_{1, F}, \boldsymbol{p}_{2, F}, M\right) \geq d_{N}^{*}$ for any $M>0$.

For any $M$, we have

$$
\begin{aligned}
& G^{-1}\left(1-\alpha_{1, N}^{*}\right)-p_{2, F}(M)+s\left(\max \left\{\alpha_{1, N}^{*}, \tilde{\alpha}\left(p_{2, F}(M), M\right)\right\} M\right) \\
& =G^{-1}\left(1-\alpha_{1, N}^{*}\right)-p_{2, F}(M)+s\left(\alpha_{N}^{*} M\right) \\
& \geq G^{-1}\left(1-\alpha_{N}^{*}\right)-p_{2, F}(M)+s\left(\alpha_{N}^{*} M\right) \\
& =0
\end{aligned}
$$

Since $\mathrm{E} p_{2, F}(M)=p_{2, N}^{*}$, we can see from Equation (11) that $\alpha_{1, F}\left(p_{1, F}, \boldsymbol{p}_{\boldsymbol{2}, \boldsymbol{F}}\right)=\alpha_{1, N}^{*}$, which yields $d_{1, F}\left(p_{1, F}, \boldsymbol{p}_{2, \boldsymbol{F}}\right) \geq d_{1, N}^{*}$. We also have

$$
\begin{aligned}
R_{F}\left(p_{1, F}, \boldsymbol{p}_{2, \boldsymbol{F}}\right) & =\left(p_{1, F}-\mathrm{E} p_{2, F}(M)\right) d_{1, F}\left(p_{1, F}, \boldsymbol{p}_{2, \boldsymbol{F}}\right)+\mathrm{E}\left[p_{2, F}(M) d_{F}\left(p_{1, F}, \boldsymbol{p}_{2, \boldsymbol{F}}, M\right)\right] \\
& \geq\left(p_{1, N}^{*}-p_{2, N}^{*}\right) d_{1, N}^{*}+p_{2, N}^{*} d_{N}^{*} \\
& =R_{N}^{*}
\end{aligned}
$$

which completes the proof.

Proof of Lemma 7. As in the proof of Proposition 4, we take $p_{2, F}(M)=G^{-1}\left(1-\alpha_{N}^{*}\right)+s\left(\alpha_{N}^{*} M\right)$ where $\alpha_{N}^{*} \geq \alpha_{1}$. Thus we have

$$
R_{2, F}^{*}\left(\alpha_{1}, M\right)=\max _{p_{2}} p_{2} \alpha_{2, F}\left(\alpha_{1}, p_{2}, M\right) M \geq p_{2, F}(M)\left(\alpha_{N}^{*}-\alpha_{1}\right) M .
$$

It follows that $\mathrm{E} R_{2, F}^{*}\left(\alpha_{1}, M\right) \geq \mathrm{E}\left[p_{2, F}(M)\left(\alpha_{N}^{*}-\alpha_{1}\right) M\right] \geq p_{2, N}^{*}\left(\alpha_{N}^{*}-\alpha_{1}\right) \mathrm{E} M=R_{2, N}^{*}\left(\alpha_{1}\right)$, where the last inequality holds by Lemma A.1.

The proof of Proposition 5 makes use of the following lemma.
Lemma A.2. Suppose $\sup \left\{\frac{\bar{G}(x)}{g(x)}: g(x)>0\right\}$ is finite. Then $R_{N}^{*}$ is continuous in $\delta \in[0,1) ; \alpha_{1, N}^{*}$ and $R_{1, N}^{*}$ are left-continuous in $\delta \in(0,1)$; furthermore, $\alpha_{1, N}^{*} \rightarrow 0$ and $R_{1, N}^{*} \rightarrow 0$, as $\delta \rightarrow 1^{-}$.

Proof of Lemma A.2. Let $y_{2}\left(\alpha_{1, N}, p_{2, N}\right)=p_{2, N}\left[\alpha_{N}\left(p_{2, N}\right)-\alpha_{1, N}\right]$. We note that the second-period problem in the $N$ setting is equivalent to

$$
\max \left\{\max _{p_{2, N}} y_{2}\left(\alpha_{1, N}, p_{2, N}\right), \mathrm{E} s(M)\left(1-\alpha_{1, N}\right)\right\} .
$$

We can see that $y_{2}^{*}$ is continuous in $\alpha_{1, N}$. By the submodularity of $y_{2}$ with respect to $\alpha_{1}$ and $p_{2, N}$, we have $p_{2, N}^{*}\left(\alpha_{1, N}\right)$ decreasing in $\alpha_{1}$. We can also have $p_{2, N}^{*}$ right-contiguous in $\alpha_{1, N}$. Let

$$
\hat{y}_{2}^{*}\left(\alpha_{1, N}\right)=p_{2, N}^{*}\left(\alpha_{1, N}\right) \alpha_{N}^{*}\left(\alpha_{1, N}\right)=y_{2}^{*}\left(\alpha_{1, N}\right)+p_{2, N}^{*}\left(\alpha_{1, N}\right) \alpha_{1, N} .
$$

It can be seen that $\hat{y}_{2}^{*}$ is right-continuous in $\alpha_{1, N}$. By the Envelope theorem, we have

$$
\frac{\partial \hat{y}_{2}^{*}}{\partial \alpha_{1, N}}=\frac{\partial y_{2}^{*}\left(\alpha_{1, N}\right)}{\alpha_{1, N}}+p_{2, N}^{*}\left(\alpha_{1, N}\right)+\frac{\partial p_{2, N}^{*}\left(\alpha_{1, N}\right)}{\partial \alpha_{1, N}} \alpha_{1, N}=\frac{\partial p_{2, N}^{*}\left(\alpha_{1, N}\right)}{\partial \alpha_{1, N}} \alpha_{1, N} \leq 0 .
$$

Hence $\hat{y}_{2}^{*}$ is decreasing in $\alpha_{1, N}$.
Let $y_{1}\left(\delta, v_{1, N}\right)=\frac{R_{N}\left(\delta, v_{1, N}\right)}{\mathrm{E} M}$. Since $v_{1, N}-p_{2, N}=\frac{p_{1, N}-p_{2, N}}{1-\delta}$ for $\delta<1$, it follows that

$$
\begin{aligned}
y_{1}\left(\delta, v_{1, N}\right) & =\left[p_{1, N}-p_{2, N}^{*}\left(v_{1, N}\right)\right] \bar{G}\left(v_{1, N}\right)+\hat{y}_{2}^{*}\left(v_{1, N}\right) \\
& =(1-\delta)\left(v_{1, N}-p_{2, N}^{*}\left(v_{1, N}\right)\right) \bar{G}\left(v_{1, N}\right)+\hat{y}_{2}^{*}\left(v_{1, N}\right) .
\end{aligned}
$$

We note that $\max _{v} v \bar{G}(v)$ is bounded if $\sup \left\{\frac{\bar{G}(x)}{g(x)}: g(x)>0\right\}$ is finite. Thus, $\left(v_{1, N}^{*}-\right.$ $\left.p_{2, N}^{*}\left(v_{1, N}^{*}\right)\right) \bar{G}\left(v_{1, N}^{*}\right)$ and $\hat{y}_{2}^{*}\left(v_{1, N}^{*}\right)$ must be bounded for all $\delta<1$. It follows that $(1-\delta)\left(v_{1, N}^{*}-\right.$ $\left.p_{2, N}^{*}\left(v_{1, N}^{*}\right)\right) \bar{G}\left(v_{1, N}^{*}\right)$ is continuous in $\delta \in(0,1)$. Since

$$
\left|\max _{v} y_{1}\left(\delta_{1}, v\right)-\max _{v} y_{1}\left(\delta_{2}, v\right)\right| \leq \max _{v}\left|y_{1}\left(\delta_{1}, v\right)-y_{1}\left(\delta_{2}, v\right)\right|,
$$

we can deduce that $y_{1}^{*}(\delta)=y_{1}\left(\delta, v_{1, N}^{*}\right)$ is continuous in $\delta \in[0,1)$, i.e., $R_{N}^{*}(\delta)$ is continuous in $\delta \in[0,1)$. Hence $\hat{y}_{2}^{*}\left(v_{1, N}^{*}\right)$ is continuous in $\delta \in[0,1)$. Since $\hat{y}_{2}^{*}\left(v_{1, N}\right)$ is increasing and left-continuous in $v_{1, N}$, it follows that $v_{1, N}^{*}$ is left-continuous in $\delta \in(0,1)$, implying $\alpha_{1, N}^{*}$ is left-continuous in $\delta \in(0,1)$. We have shown $y_{2}^{*}\left(v_{1, N}\right)$ is continuous in $v_{1, N}$. It follows that $y_{2}^{*}\left(v_{1, N}^{*}\right)$ is left-continuous in $\delta \in(0,1)$, i.e., $R_{2, N}^{*}(\delta)$ is left-continuous in $\delta \in(0,1)$, which yields that $R_{1, N}^{*}(\delta)$ is left-continuous in $\delta \in(0,1)$.

Consider $\delta \rightarrow 1^{-}$. By the monotonicity of $\hat{y}_{2}^{*}\left(v_{1, N}\right)$, we must have $v_{1, N}^{*} \rightarrow \infty$ (or the supremum of the support of $g(\cdot))$, implying $\alpha_{1, N}^{*} \rightarrow 0$. We note that $p_{2, N}^{*}$ is bounded for all $\delta$ because $\max _{v} v \bar{G}(v)$ is bounded. Hence $y_{1}\left(1, v_{1, N}^{*}\right)=\hat{y}_{2}^{*}\left(v_{1, N}^{*}\right)=p_{2, N}^{*}\left(\alpha_{1, N}^{*}+\alpha_{2, N}^{*}\right) \rightarrow p_{2, N}^{*} \alpha_{2, N}^{*}$, therefore it follows that $R_{1, N}^{*} \rightarrow 0$.

Proof of Proposition 5. It can be seen from Lemma A. 2 that, for any sufficiently small $\epsilon>0$, there exists $\delta_{c}<1$ such that $\alpha_{1, N}^{*}(\delta)<\epsilon$ and $R_{1, N}^{*}(\delta)<\epsilon$ if $1>\delta>\delta_{c}$. For any $\delta>\delta_{c}(\delta<1)$, take $p_{1, F}(\delta)$ such that $\alpha_{1, F}^{*}(\delta)=\alpha_{1, N}^{*}(\delta)(>0)$. In this case, the total profits in the $F$ and $N$ setting mainly come from the second-period profits. More precisely, we have

$$
R_{F}\left(\delta, p_{1, F}(\delta)\right)-R_{N}^{*}(\delta) \geq-\epsilon+\mathrm{E} R_{2, F}^{*}\left(\alpha_{1, N}^{*}, M\right)-R_{2, N}^{*}\left(\alpha_{1, N}^{*}\right)
$$

As alluded to in the proof of Lemma $7, R_{2, F}^{*}\left(\alpha_{1}, M\right)$ is strictly convex in $M$, which yields that $\mathrm{E} R_{2, F}^{*}\left(\alpha_{1}, M\right)-R_{2, N}^{*}\left(\alpha_{1}\right)>0$ for all $\alpha_{1}$ as long as $\operatorname{Var}(M)>0$. Since $\mathrm{E} R_{2, F}^{*}\left(\alpha_{1}, M\right)-R_{2, N}^{*}\left(\alpha_{1}\right)>0$, it follows that there exists $\epsilon>0$ such that $\epsilon<\mathrm{E} R_{2, F}^{*}\left(\alpha_{1}, M\right)-R_{2, N}^{*}\left(\alpha_{1}\right)$ for all $0<\alpha_{1}<\epsilon$. Therefore, there must be a $\delta_{c}<1$ such that $R_{F}\left(\delta, p_{1, F}(\delta)\right)-R_{N}^{*}(\delta) \geq 0$ if $1>\delta>\delta_{c}$.

