# SUSTAINABILITY, STAKEHOLDER GOVERNANCE, AND CORPORATE SOCIAL RESPONSIBILITY

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# SUSTAINABILITY, STAKEHOLDER GOVERNANCE, AND CORPORATE SOCIAL RESPONSIBILITY

#### **EDITED BY**

### SINZIANA DOROBANTU

New York University, USA

### **RUTH V. AGUILERA**

Northeastern University, USA

### JIAO LUO

University of Minnesota, USA

## FRANCES J. MILLIKEN

New York University, USA



United Kingdom – North America – Japan India – Malaysia – China Emerald Publishing Limited Howard House, Wagon Lane, Bingley BD16 1WA, UK

First edition 2018

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#### **British Library Cataloguing in Publication Data**

A catalogue record for this book is available from the British Library

ISBN: 978-1-78756-316-2 (Print) ISBN: 978-1-78756-315-5 (Online) ISBN: 978-1-78756-317-9 (Epub)

ISSN: 0742-3322



ISOQAR certified Management System, awarded to Emerald for adherence to Environmental standard ISO 14001:2004.

Certificate Number 1985 ISO 14001



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### LIST OF CONTRIBUTORS

Ruth V. Aguilera D'Amore-McKim School of Business,

Northeastern University, USA

Emily Barman Department of Sociology, Boston University,

USA

Michael L. Barnett Rutgers Business School, Rutgers University,

USA

Jonathan Bundy W. P. Carey School of Business, Arizona

State University, USA

W. Chad Carlos Marriott School of Business, Brigham Young

University, USA

Imran Chowdhury Lubin School of Business, Pace University,

USA

Sinziana Dorobantu Leonard N. Stern School of Business, New

York University, USA

Nicolai J. Foss Department of Management and Technology,

Bocconi University, Italy

Ari Ginsberg Leonard N. Stern School of Business, New

York University, USA

Heather A. Haveman Department of Sociology and Haas School of

Business, University of California, Berkeley,

USA

Olga Hawn Kenan-Flagler Business School, University of

North Carolina, USA

*Irene Henriques* Schulich School of Business, York University,

Canada

Bryan W. Husted EGADE Business School, Tecnológico de

Monterrey, Mexico

Andrew Inkpen Thunderbird School of Global Management,

Arizona State University, USA

Anne Jacqueminet Department of Management and Technology,

Bocconi University, Italy

Nan Jia Marshall School of Business, University of

Southern California, USA

Hyoung-Goo Kang Hanyang University Business School, Korea

Peter G. Klein Hankamer School of Business, Baylor

University, USA

Donald Lange W. P. Carey School of Business, Arizona

State University, USA

Mary Dean Lee Desautels Faculty of Management, McGill

University, Canada

Brandon H. Lee Melbourne Business School, Australia

Matthew Lee INSEAD, Singapore

Jean-Baptiste Litrico Smith School of Business, Queens University,

Canada

Jiao Luo Carlson School of Management, University of

Minnesota, USA

Alfred Marcus Carlson School of Management, University of

Minnesota, USA

Christopher Marquis Johnson Graduate School of Management,

Cornell University, USA

Afshin Mehrpouya Accounting and Management Control, HEC

Paris, France

Frances J. Milliken Leonard N. Stern School of Business, New

York University, USA

Kannan Ramaswamy Thunderbird School of Global Management,

Arizona State University, USA

Rachelle C. Sampson Robert H. Smith School of Business,

University of Maryland, USA

Jiangxi University of Finance and Economics,

Nanchang, China

Wesley D. Sine Johnson Graduate School of Management,

Cornell University, USA

Lilach Trabelsi Department of Management and Technology,

Bocconi University, Italy

Yongxiang Wang Marshall School of Business, University of

Southern California, USA

Y. Maggie Zhou Stephen M. Ross School of Business,

University of Michigan, USA

## **ABOUT THE EDITORS**

**Sinziana Dorobantu** is Assistant Professor of Management and Organizations at the Stern School of Business of New York University. Her research spans the areas of nonmarket strategy, stakeholder governance, and global strategy, and focuses on understanding the financial value and evolution of stakeholder engagement strategies, particularly in infrastructure industries.

**Ruth V. Aguilera** is Professor in the Department of International Business and Strategy at the D'Amore-McKim School of Business at Northeastern University. She is interested in research at the intersection of strategic organization and international business with a focus on comparative corporate governance and corporate social responsibility.

**Jiao Luo** is Assistant Professor of Strategic Management & Entrepreneurship at the Carlson School of Management, University of Minnesota. Jiao's research interests lie at the intersection of nonmarket strategy and organization theory, with a focus on the drivers and social impact of corporate social responsibility (CSR) activities.

**Frances J. Milliken** is Professor of Management and holds the Arthur E. Imperatore Professorship in Entrepreneurial Studies at the Stern School of Business of New York University. Her primary research interests are in how organizational contexts shape the interactions between people in an organization and in CSR.

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## **ABOUT THE AUTHORS**

Ruth V. Aguilera is Distinguished Full Professor at the D'Amore-McKim School of Business at Northeastern University and Visiting Professor at ESADE Business School. Ruth's research interests lie at the intersection of strategic organization, economic sociology and global strategy, specializing in international and comparative corporate governance, corporate social responsibility, and firm internationalization. She is Senior Editor at *Organization Science*, Associate Editor at *Corporate Governance: An International Review*, and Consulting Editor at the *Journal of International Business Studies*. She is one of the Directors in the Board of the Strategic Management Society and the International Corporate Governance Society as well as a Fellow of the Academy of International Business.

Emily Barman is Professor of Sociology at Boston University. She employs organizational theory and economic sociology to study the conditions and consequences of the turn to market-based solutions to health, social, and environmental challenges. Her most recent book, *Caring Capitalism: The Meaning and Measure of Social Value* (Cambridge University Press, 2016), was awarded the Best Book Award from the Academy of Management's Public and Nonprofit Division. Other publications include the award-winning *Contesting Communities: The Transformation of Workplace Charity* (Stanford University Press, 2006) and articles in *American Journal of Sociology, Annual Review of Sociology, Journal of Management Studies, Nonprofit and Voluntary Sector Quarterly*, and *Social Science History*, among others.

Michael L. Barnett is Professor of Management at Rutgers Business School-Newark & New Brunswick, in Rutgers, the State University of New Jersey. He holds PhD from the Stern School of Business at New York University. His research focuses on the firm-stakeholder interface. In particular, he studies how firms individually and collectively manage their relationships with stakeholders, and how their efforts at stakeholder management, through acts of CSR and via communal institutions such as industry trade associations, influence their reputations and financial performance. His work has appeared in numerous academic journals, including Academy of Management Journal, Academy of Management Review, Academy of Management Discoveries, Strategic Management Journal, Journal of Management, Journal of Management Studies, Long Range Planning, and Business & Society, among others.

Jonathan Bundy is Assistant Professor of Management and Entrepreneurship in the W. P. Carey School of Business at Arizona State University. His research takes a behavioral approach to strategic management and focuses on the social and cognitive forces that shape organizational outcomes and behavior. He specifically investigates crisis and impression management, corporate reputation and other social evaluations, firm-stakeholder relationships, and corporate governance. His work has appeared in leading journals, including the *Academy of Management Review*, *Administrative Science Quarterly*, *Journal of Management*, and *Strategic Management Journal*. Before joining W. P. Carey, he was Assistant Professor of Management and Organization in the Smeal College of Business at the Pennsylvania State University. He received his Bachelor's and Master's degrees from the University of New Mexico and his Doctorate in Strategic Management and Organization Theory from the University of Georgia.

W. Chad Carlos is Assistant Professor of Entrepreneurship at the BYU Marriott School of Business. He received his PhD in Management and Organizations from Cornell University. His research focuses on issues related to entrepreneurship and nonmarket strategy in contexts such as health care, sustainability, and university technology commercialization and has been published in top management journals such as *Administrative Science Quarterly* and *Organization Science*. Professor Carlos has taught courses on entrepreneurship and innovation to students and executives around the globe including the Middle East, Europe, Africa, and Latin America. Prior to his academic career, he was Certified Public Accountant and Senior Consultant with KPMG in their Silicon Valley office.

Imran Chowdhury is Associate Professor of Management at the Lubin School of Business, Pace University, and Visiting Professor at the Free University of Berlin's International Summer and Winter University. He teaches courses in international management, strategic management, and entrepreneurship. His current research focuses on the intersection of business and society, encompassing domains such as social entrepreneurship and innovation, corporate social responsibility, philanthropy, and community-focused organizations. Imran has his work published or forthcoming in Academy of Management Learning & Education, Advances in Strategic Management, Journal of Business Ethics Education, Social Networks, and in several edited volumes. He is a member of the Editorial Board of Academy of Management Learning & Education, serves on the Award Committee of the oikos International Case Competition (Social Entrepreneurship track), and is Term Member at the Council on Foreign Relations. He received his PhD from ESSEC Business School (Paris).

Sinziana Dorobantu is Assistant Professor of Management and Organizations at the Leonard N. Stern School of Business of New York University. Her research spans the areas of nonmarket strategy, stakeholder governance, and global strategy, and focuses on understanding the financial value and evolution of stakeholder engagement strategies, particularly in energy and infrastructure industries. Her research has been published in the *Administrative Science Quarterly*, the *Journal of Corporate Finance*, the *Strategic Management Journal*,

About the Authors xv

and *Strategy Science*. Prior to joining Stern, she completed PhD at Duke University and a two-year Postdoctoral Fellowship at The Wharton School of University of Pennsylvania.

**Nicolai J. Foss** is the Rodolfo Debenedetti Chaired Professor ("Ordinario") of Entrepreneurship at the Bocconi University, Milano. Foss is Member of Academia Europaea and Fellow of the SMS. His research interests are strategic entrepreurship and the role of organizational design in a strategic context. His research has been published in the leading research journals in management.

Ari Ginsberg is Professor of Entrepreneurship and Management at New York University's Stern School of Business, and Affiliate Professor at New York University's Tandon School of Engineering. He has been the recipient of several honors at New York University, including the Citibank Excellence in Teaching Award, Peter Drucker Fellowship, and the Harold Price Entrepreneurship Professorship. He has published numerous articles in leading scholarly journals, such as the *Academy of Management Review* and the *Strategic Management Journal*, and has received multiple academic awards for his work on entrepreneurial strategies and corporate innovation and change. His current research focuses on entrepreneurial mindset development, corporate venturing, innovation ecosystems, and technology commercialization. He received his MBA and PhD in Strategic Planning and Policy from the University of Pittsburgh as well as Master's degree in Human Learning and Cognition from Columbia University.

Heather A. Haveman is Professor of Sociology and Business at the University of California, Berkeley. She received BA and MBA from the University of Toronto, and PhD from the University of California Berkeley. Before coming to Berkeley in 2006, she taught at Duke (1990–1994), Cornell (1994–1999), and Columbia (1998–2007). She studies how organizations', industries', and employees' careers evolve, and the impact of organizations on their employees and society at large. Her work combines insights from institutionalism, organizational demography, social movements, economic geography, microeconomics, and social history. It has appeared in many journals, including the Academy of Management Journal, Administrative Science Quarterly, American Sociological Review, American Journal of Sociology, Organization Science, Law and Society Review, and Sociological Science as well as in several edited books. Her book, Magazines and the Making of America: Modernization, Community, and Print Culture 1741–1860, was published by Princeton University Press in 2015.

Olga Hawn is Assistant Professor of Strategy and Entrepreneurship and Sustainability Distinguished Fellow at the Kenan-Flagler Business School, University of North Carolina in Chapel Hill. She has PhD in Strategy from the Fuqua School of Business at Duke University, Master's degree in Management Research from Saïd Business School at University of Oxford, and Master's degree in International Business and BA in Economics from the Plekhanov Russian University of Economics. Her research lies at the intersection of

strategy and organization theory, business and society. In particular, she is engaged in multidisciplinary research on nonmarket strategy, including environmental, social, and corporate governance activities of the firm with a focus on the strategic impact of such activities, their antecedents, and consequences in developed and emerging markets. Her work has been published in top journals such as *Strategic Management Journal*, *Academy of Management Journal*, and *Academy of Management Review*.

Irene Henriques is Professor of Sustainability and Economics at the Schulich School of Business, York University in Toronto Canada, Distinguished Visiting Star Professor at the EGADE Business School, Tecnologico de Monterrey, Mexico, and Co-Editor of Business & Society. Her research interests span economics, stakeholder management and sustainability. She has published numerous articles in leading economic and management journals including the American Economic Review, Academy of Management Journal, Strategic Management Journal and Journal of Management Studies. Irene has served as Chair of the Organizations and the Natural Environment (ONE) Division of the Academy of Management and the Strategy Division of Administrative Sciences Association of Canada (ASAC). She has also served as Chair of the Joint Public Advisory Committee (JPAC) to the US, Canadian and Mexican Environment Ministers under NAFTA (the Commission for Environmental Cooperation).

Bryan W. Husted is Professor of Management at the EGADE Business School of the Tecnologico de Monterrey in Mexico. He received PhD in Business and Public Policy from the University of California at Berkeley. His current research focuses on corporate social and environmental performance. His work has appeared in such journals as Organization Science, Strategic Management Journal, Journal of International Business Studies, Business Ethics Quarterly, Journal of Business Ethics, Journal of Management Studies, Long Range Planning, Business & Society, and Organization Studies, among others. Bryan has served as President of the Society for Business Ethics, Division Chair of the Social Issues in Management division of the Academy of Management, and is Fellow and Past President of the International Association for Business and Society. He is currently Coeditor of Business & Society and National Researcher (level III) of the National Research System (SNI) of Mexico.

Andrew Inkpen is Professor of Management and the J. Kenneth and Jeanette Seward Chair in Global Strategy at Thunderbird School of Management, Arizona State University. His research areas include global strategy, the management of multinational firms, and the management of strategic alliances and international joint ventures. In recent years, he has focused on the global energy industry in research and teaching. He has published several books on the oil and gas industry and recently published a study of vertical integration in oil and gas (with Kannan Ramaswamy). His research has been published in various journals including Academy of Management Review, Strategic Management Journal, Journal of International Business Studies, Journal of Management Studies, Organization Science, and Decision Sciences. He is on the editorial boards of

About the Authors xvii

Strategic Management Journal, Journal of International Business Studies, Organization Studies, Asia Pacific Journal of Management, and Journal of International Management.

Anne Jacqueminet is Assistant Professor of Management at Bocconi University, Milan. She received her PhD in Strategic Management from HEC Paris. Her current research looks at the antecedents, processes, and consequences of strategic implementation of sustainability practices within multinational enterprises (MNEs) as well as the relationship between MNEs' corporate strategies and their corporate social (ir)responsibility. Her work has been published in the *Journal of International Business Studies* among others. Anne Jacqueminet serves as Ad-hoc Reviewer for several journals and conferences. She currently teaches Business Strategy and CSR and Business Ethics in the Bachelor program of Bocconi University. Prior to joining academia, she had worked for four years as Consultant in climate change and sustainability.

Nan Jia is Associate Professor of Strategic Management at the Marshall School of Business, University of Southern California. She holds PhD in Strategic Management from the Rotman School of Management, University of Toronto (Canada), and BA in Economics from Guanghua School of Management, Peking University (China). Her research interests include corporate political strategy, business-governance relationships, and corporate governance in international business. Her research has been published in the Management Science, Strategic Management Journal, Organizational Science, Journal of Politics, Academy of Management Review, and Administrative Science Quarterly. Her work is mainly empirical, but also incorporates economic modeling. She serves on the editorial boards of the Strategic Management Journal, the Journal of International Business Studies, and the Academy of Management Review.

**Hyoung-Goo Kang** is Assistant Professor at Hanyang University Business School in Seoul, Korea. His research focuses on financial innovations, innovative institutions, strategic process, and asset allocation. He received his PhD and MA from the Fuqua School of Business at Duke University, MA from the Economics Department at University of Virginia, and BA from the Economics Department at Seoul National University. He has worked at Lehman Brothers Quantitative Research, Samsung Asset Management, International Monetary Fund, Accenture Management Consulting, and Republic of Korea Air Force.

**Peter G. Klein** is W. W. Caruth Chair and Professor of Entrepreneurship and Corporate Innovation at Baylor University's Hankamer School of Business. He is Director of Baylor's Entrepreneurship PhD Program and Senior Research Fellow at the Baugh Center for Entrepreneurship and Free Enterprise. He also serves as Adjunct Professor of Strategy and Management at the Norwegian School of Economics and Carl Menger Research Fellow at the Mises Institute. His research focuses on the links between entrepreneurship, strategy, and organization, with application to innovation, diversification, vertical coordination, health care, and public policy. His work has appeared in *Organization Science*,

RAND Journal of Economics, Strategic Entrepreneurship Journal, Academy of Management Review, Journal of Industrial Economics, Sloan Management Review, and other outlets. He received his PhD in Economics from the University of California, Berkeley, and BA in Economics from the University of North Carolina, Chapel Hill.

Donald Lange is Associate Professor of Management and Entrepreneurship and the Lincoln Professor of Management Ethics at Arizona State University (ASU). Since graduating with his PhD in Management from the University of Texas at Austin he has been with ASU's W. P. Carey School of Business, where he teaches Managerial Ethics in the MBA program and Organization Theory in the PhD program. His research interests include bad behavior within organizations, corporate social (ir)responsibility, organizational reputation, and stakeholder strategy. His published work appears in top academic management journals including Academy of Management Review, Academy of Management Journal, Organization Science, and Personnel Psychology. His most recent article (with J. R. Busenbark and S. T. Certo), titled "Foreshadowing as Impression Management: Illuminating the Path for Security Analysts," appears in Strategic Management Journal. Prior to joining academia, he was in top management in the not-for-profit sector.

Mary Dean Lee is Professor Emeritus, Organizational Behavior and Human Resource Management in the Desautels Faculty of Management at McGill University. Her research interests include professional and managerial careers, the changing nature of work, work and family, alternative work arrangements, and work and aging. She has published articles in Academy of Management Journal, Harvard Business Review, Human Relations, Human Resource Management, Journal of Management Studies, Journal of Organizational Behavior, Journal of Social Issues, Journal of Vocational Behavior, Organization Studies, Work, Employment & Society as well as other management journals.

Brandon H. Lee is Associate Professor of Strategy at Melbourne Business School. His research interests include the role of collective action in market formation, environmental sustainability, the regulation of new markets, and certification processes in industries. He has recently published work in this area in *Organization Science and Strategic Management Journal*. He is currently conducting research on carbon markets, the transformation of the disability sector in Australia and unmanned aerial vehicles. He serves on the editorial boards of *Administrative Science Quarterly* and *Academy of Management Journal* and received his PhD in Organizational Behavior from the School of Industrial and Labor Relations at Cornell University.

Matthew Lee is Assistant Professor of Strategy at INSEAD, based in Singapore. His research focuses on how organizations simultaneously pursue social and financial objectives, in settings including social-financial hybrid organizations, corporate social responsibility, and the commercial activity of nonprofit

About the Authors xix

organizations and social movements. He received his Doctorate degree from Harvard Business School.

Jean-Baptiste Litrico is Associate Professor of Strategy and Organization, and Distinguished Faculty Fellow of Strategy at the Steven J. R. Smith School of Business, Queen's University (Canada). His research interests include institutional change, the evolution of organizational fields, and the diffusion of management models and practices across organizations. His research has appeared in Academy of Management Journal, Organization Studies, Human Relations, Journal of Organizational Behavior, Journal of Business Ethics, and other management journals. He received PhD in Management from McGill University.

Jiao Luo is Assistant Professor of Strategic Management & Entrepreneurship at the Carlson School of Management, University of Minnesota. Jiao's primary research interests lie at the intersection of nonmarket strategy and organization theory. She examines when and how firms participate in corporate social responsibility (CSR) activities, and the social impact of these activities. She also studies the comparative efficiency of not-for-profit organizations and how they compete and collaborate with for-profits. Her research has been published or is forthcoming at the *Administrative Science Quarterly* and the *Strategic Management Journal*, where she sits on the Editorial Board. She currently serves as the Representatives-at-Large for the Strategic Management Society's Competitive Strategy Interest Group as well as the Stakeholder Strategy Interest Group. Jiao earned her PhD in Management from Columbia Business School, and Master's in Economic and Public Policy from the London School of Economics and Political Science.

Alfred Marcus is the author of *Innovations in Sustainability: Fuel and Food*, Cambridge University Press (2015), which won the Academy of Management ONE 2016 Outstanding Book Award. In 2016, he published *The Future of Technology Management and the Business Environment: Lessons on Innovation, Disruption, and Strategy Execution* with Pearson Press. He is the author, coauthor, or editor of 17 books including *Management Strategy: Sustaining Competitive Advantage* (with A.Cohen). He is currently working on a book on the energy industry and an ethics text. He has published in major management journals such as the *Strategic Management Journal* and the *Academy of Management Journal*. Since 2006, he also has taught in the MBA program of the Technion Israel Institute of Technology. His Bachelor's and Master's degrees are from the University of Chicago and his PhD is from Harvard University.

Chris Marquis is the Samuel C. Johnson Professor in Sustainable Global Enterprise and Professor of Management at Cornell University. His current teaching and research examines how the interaction between civil society, governments and corporations leads to socially and environmentally beneficial outcomes. Under this theme, he is currently pursuing several streams of research. The first examines how civil society processes can affect corporate

accountability. The second explores how civil society has developed in China. Finally, the third examines institutional change processes in emerging markets more generally. These research projects build on Marquis' earlier research on how business can have a positive impact on society and in particular how historical and geographical processes have shaped firms' and entrepreneurs' social and environmental strategies and activities. He received PhD in Sociology and Business Administration from the University of Michigan.

Afshin Mehrpouya is Associate Professor of Accounting and Management Control Systems at HEC Paris. Trained as a medical doctor in Iran, Afshin also holds an MBA and PhD in Management. His research is broadly on the role of performance measurement in transnational governance, and responsible investments. He currently studies the construction and use of rankings and ratings in regulating environmental and social issues. Afshin has advised a range of development and sustainability related initiatives such as Access to Medicine Index, Aid Transparency Index, Medicines Transparency Alliance, Access to Nutrition Index, and Responsible Mining Index.

Frances Milliken is Professor of Management and holds the Arthur E. Imperatore Professorship in Entrepreneurial Studies at the Stern School of Business of New York University. She received her BA degree in Psychology from Barnard College and PhD in Organizational Behavior from the City University of New York. Key themes in her most recent research and writing center around the relationship between diversity and corporate social responsibility, employee voice, and the impact of corporate sustainability initiatives on employees. She just finished a term as Associate Editor of the Academy of Management's newest academic journal, Academy of Management Discoveries. She is currently on the editorial boards of the Academy of Management Discoveries, Organization Science and the Journal of Management Studies.

Kannan Ramaswamy holds the William D. Hacker Chair in Management at the Thunderbird School of Global Management. Much of his research and teaching career has focused on strategy issues in emerging markets encompassing questions relating to ownership, governance, and globalization with a particular focus on natural resource-based industries. His work has appeared in all the leading journals in strategy and international business such as the *Journal of International Business Studies*, *Strategic Management Journal*, and the *Academy of Management Journal*. He recently coauthored a compendium of field studies of oil and gas companies with Andrew Inkpen and Michael Moffett titled *The Global Oil and Gas Industry: Stories from the Field* (Pennwell, 2017). He recently published a paper on the efficacy of vertical integration strategies in oil and gas (coauthored with Andrew Inkpen) and their performance impact over the long term evolution of the industry (*The Oil and Gas Industry: Value Chains and Vertical Integration*, Advances in International Management, 2017).

**Rachelle Sampson** is Associate Professor at the RH Smith School of Business, University of Maryland. Rachelle's research focuses on how organization

About the Authors xxi

structure and ownership forms influence firm investment time horizons and R&D productivity. Her recent work exposes rising short-termism in US firms and capital markets, outlining implications for firm productivity and growth as well as environmental impact. Her research has been published in several academic outlets, including *Management Science*, *Strategic Management Journal*, *Academy of Management Journal* and *Case Western Law Review*, and has received press coverage, including Bloomberg and Vox.com. Formerly Professor at NYU-Stern and Georgetown University, Rachelle started her professional career as Consultant for Ernst & Young and as Corporate Attorney in Australia. She received her PhD from the University of Michigan and her law degree from Queensland University of Technology, Australia.

Jing Shi is Professor of Finance, School of Economics, Finance and Marketing, Faculty of Business at RMIT University. Professor Shi's main research interests are in the areas of empirical corporate finance, emerging markets, political and international economics. Recently, he began to expand his research focus by investigating market development and corporate governance issues in the context of China's transition process, especially in the fields of networking, political connections, business strategy, and corporate governance. Professor Shi's research has appeared in leading academic journals, such as the *Journal of Political Economy, Administrative Science Quarterly*, and *Management Science*. Professor Shi was Member of the ERA 2015 Research Evaluation Committee (Economics and Commerce). He is currently Editor of *Accounting and Finance Journal* and Board Member of Asian Finance Association.

Wesley Sine is Professor of Management and Organizations at Cornell University. Professor Sine's research focuses on how the institutional context, (the normative, regulative, and cultural environment) shapes entrepreneurial behavior innovation and new venture outcomes. His research context includes the United States, Latin America, and the Middle East. He explores issues related to institutional change, industry and technology evolution, and new venture structure and strategy. He has examined a diverse set of economic sectors ranging from the electric power industry to the emergence of the Internet. He has consulted and taught executives in Latin America, Asia, and the Middle East. Sine has published in the following journals: Administrative Science Quarterly, Academy of Management Journal, Management Science, Organization Science, Strategic Management Journal, and Research Policy. Sine is currently Senior Editor at Organization Science and is the Book Review Editor at Administrative Science Quarterly.

Lilach Trabelsi is PhD candidate in Management and Business Administration at Bocconi University in Milan, where she teaches and researches topics related to the role of stakeholders in achieving sustainability objectives. Prior to joining academia, she obtained an MBA from ESADE Business School in Barcelona, and has held various positions in the private banking, high tech, and the public sectors. Lilach's current research focuses on the link between corporate strategy

and sustainability, and in particular, firm participation in multi-stakeholder collaborative sustainability initiatives.

Yongxiang Wang is Associate Professor of Finance at the Marshall School of Business, University of Southern California. His research focuses on how corruption and politics affect resource allocation and efficiency. To this end, he has studied a range of prominent social, economic, and political phenomena in China, including privatization, business groups, workplace safety, the death ceiling program, Sino-Japanese conflict, fellow selection at the China Academy of Science, air pollution, and the Sent-down Youth program during the Cultural Revolution. He has published in top economics, finance, and strategy journals, including JPE, ReStud, AEJ: Applied, JLEO, RFS, JFE, Administrative Science Quarterly, and Management Science.

Maggie Zhou is Bancorp Assistant Professor of Strategy at Stephen M. Ross School of Business, University of Michigan. Maggie's research focuses on the theory of the firm, organization structure and institutions. Her recent studies investigate the role of complexity in setting limits to firm growth, competitive strategies, and organizational design. Her work has been published in the Strategic Management Journal, Organization Science, Journal of Corporate Finance, and Advances in Strategic Management.

# INTRODUCTION: CONTEMPLATING THE CONNECTIONS BETWEEN SUSTAINABILITY, STAKEHOLDER GOVERNANCE, AND CORPORATE SOCIAL RESPONSIBILITY

Sinziana Dorobantu, Ruth V. Aguilera, Jiao Luo and Frances J. Milliken

Rising income inequality and climate change dominate headlines, and much attention is devoted to understand the role that corporations play in exacerbating or ameliorating these growing concerns. In response, companies are rethinking their impact on society and on the environment, and their relationships with a broad set of stakeholders, including not only shareholders, employees, customers, and suppliers, but also local communities, governments, and nongovernmental organizations. As a result, the world of business seems once again at a crossroads, as many business leaders and academicians are rethinking the role of business in society, possibly to an unprecedented extent. For instance, in a recent letter to CEOs, Larry Fink, the CEO of BlackRock, the world's largest asset manager, sought to remind business leaders that "to prosper over time, every company must not only deliver financial performance, but also show how it makes a positive contribution to society. Companies must benefit all of their stakeholders, including shareholders, employees, customers, and the communities in which they operate" (Fink, 2018).

Scholarly interest in the areas of sustainability, stakeholder relationships, and corporate social responsibility (CSR) has also increased considerably in recent years. Each of these areas has flourished and has provided seminal theoretical insights and empirical findings. Research on sustainability has sought to

Sustainability, Stakeholder Governance, and Corporate Social Responsibility Advances in Strategic Management, Volume 38, 1–14 Copyright © 2018 by Emerald Publishing Limited All rights of reproduction in any form reserved

ISSN: 0742-3322/doi:10.1108/S0742-332220180000038001

understand the factors that explain the adoption and disclosure of sustainability practices, and their impact on environmental performance of firms (see Bansal & Song, 2017, for a recent review). Research on stakeholder relationships has built on the theoretical foundations of stakeholder theory to identify conceptually meaningful differences among heterogeneous stakeholder groups (Agle, Mitchell, & Sonnenfeld, 1999; Rowley, 1997) and to demonstrate that firms must attend to these multiple stakeholder groups to be able to generate and capture value (Donaldson & Preston, 1995; Freeman, 1984; Henisz, Dorobantu, & Nartey, 2014). Research on CSR has focused on the relationship between social performance and financial performance of firms (see Orlitzky, Schmidt, & Rynes, 2003; Wang, Tong, Takeuchi, & George, 2016, for reviews) and on the multi-level factors that may account for the adoption of CSR practices by different organizations (Aguilera, Rupp, Williams, & Ganapathi, 2007).

Notwithstanding these significant advances, research in these three streams has developed largely independently of the others and relatively little work examines the theoretical or empirical connections between the concepts that occupy center stage in each of these research areas. As such, fundamental questions are met, at best, by tentative answers. For example, are sustainability and CSR overlapping or complementary constructs? Are they two sides of the same coin, or is one substantive and the other mostly symbolic, as many practitioners believe? How does stakeholder engagement intersect with sustainability and CSR practices, or is it a different strategic area altogether? As academics interested in one or more of these three areas, are we truly studying different phenomena, or are these areas of research more interconnected than previously emphasized?

The present volume contemplates the connections among sustainability, stakeholder governance, and CSR to consider the fundamental questions that underlie and tie research across these areas together. Rather than seeking to offer comprehensive reviews of each of the topics, the chapters included in this volume provide a stimulating overview of new research situated at the intersections of the topics of this volume – sustainability, stakeholder governance, and CSR. Moreover, the chapters bring three emergent themes to light, which connect research cutting across the three topics in interesting ways. First, several chapters propose that a firm's owners are not only important stakeholders themselves, but also important factors in understanding a firm's overall strategy for engaging other stakeholders and its inclination to prioritize sustainability and social responsibility. Second, a theme that cuts across multiple chapters highlights that the level of alignment among stakeholders and the existent or potential coalitions among them are likely to influence firms' sustainability and CSR practices and industry-level practices. Third, several chapters discuss and show how the key concepts associated with the topics of this volume – sustainability, stakeholder governance, and CSR - and firms' practices in these areas have evolved over time, suggesting that a better understanding of dynamics and changes over time is critical within and across all three areas of research.

We leveraged these three emergent themes as the organizing structure for the volume. The resulting sequence of chapters starts with an emphasis on the firm as the level of analysis in the first part of the volume ("Ownership and Its

Implications for Sustainability, Stakeholder Governance, and CSR") shifts to a focus on various stakeholders of the firm and the interdependencies among them in the second part of the volume ("Stakeholder Alignment and Coalitions"), and concludes by shifting attention to changes over time ("Dynamic Evolution of Concepts and Industry Practices"). We discuss each of these themes and highlighted some of the insights and contributions of each chapter. We close our introductory chapter by suggesting some possible directions for future research.

### OWNERSHIP AND ITS IMPLICATIONS FOR SUSTAINABILITY, STAKEHOLDER GOVERNANCE, AND CSR

Ownership is a fundamental construct in economics and strategy research. Scholars have built extensively on property rights theory (Alchian, 1965; Demsetz, 1967; Hart, 1995; Hart & Moore, 1990) and the related agency theory (Jensen & Meckling, 1976) as well as on transaction cost economics (Williamson, 1985) to explain the boundaries of the firm and the governance of exchanges between economic agents. In the first chapter in this section, titled "Stakeholders and Corporate Social Responsibility: An Ownership Perspective," Peter Klein and Nicolai Foss propose that an understanding of ownership is similarly central to discussions of stakeholder relationships and CSR. They argue that assigning ownership to equity holders is an efficient mode of economic organization because equity holders have high "ownership competence" and highly aligned interests, reducing the costs of coordination among them. By contrast, other stakeholder groups (e.g., employees or local communities) have lower competence to exercise ownership, and are more likely to diverge in their preferences with regard to the strategic course of firms.

As such, Klein and Foss argue that owners may only delegate control rights of the firm to managers but retain decision rights of how to allocate residual income to CSR or philanthropic activities. While the core argument of their chapter reinforces the view proposed by Friedman (1970), Klein and Foss also include the possibility that managers may pursue "enlightened value maximization" by devoting firm resources to improve stakeholder relationships through CSR. The chapter's emphasis on interest alignment across different stakeholder groups also foreshadows the second emergent theme in this volume: stakeholder alignment and coalitions.

The following three chapters examine some of the implications of differences in ownership. In "Public versus Private Firms: Energy Efficiency, Toxic Emissions and Abatement Spending," Rachelle Sampson and Maggie Zhou use US facility-level data between 1980 and 2009 to explore how a firm's ownership — and therefore differences in managers' time horizons and pressures to prioritize shareholder over other stakeholders' interests — affect environmental behaviors and outcomes of a firm. They show that although publicly owned facilities have, on average, lower toxic emissions, facilities switching from private to public ownership become less energy efficient and spend less on pollution

abatement than their privately owned counterparts. Sampson and Zhou attribute this effect to the pressures placed by investors on managers to shift focus away from investments intended to improve energy and environmental outcomes, because the returns on such investments are uncertain or take a long time to be realized.

In "The Interdependence of Public and Private Stakeholder Influence: A Study of Political Patronage and Corporate Philanthropy in China," Nan Jia, Jing Shi, and Yongxiang Wang propose that ownership differences between publicly traded and privately held (unlisted) firms also affect how firms think about the benefits associated with political connections (or patronage) and corporate philanthropy. They analyze a dataset that includes both publically traded and unlisted private firms in China and uncover that political patronage and corporate philanthropy are negatively associated for unlisted firms but positively associated for listed firms. Politically patronized firms face higher pressures from stakeholders to engage in corporate philanthropy, and the pressure is higher for publicly listed firms. These findings emphasize that significant interdependencies exist among firms' various stakeholders. In addition, they highlight that different non-market strategies (e.g., political patronage, lobbying, and corporate philanthropy) may be either substitutes or complements and are best studied jointly.

In the last chapter of this section, "State-Owned Multinationals and Drivers of Sustainability Practices: An Exploratory Study of National Oil Companies," Andrew Inkpen and Kannan Ramaswamy extend the emergent theme of ownership's implications for sustainability, stakeholder governance, and CSR by considering the role of state ownership. To understand why some national oil companies (NOCs) address sustainability issues more comprehensively than others, the authors develop a new sustainability index for this industry that seeks to capture companies' awareness of key sustainability issues, their practices, and their performances in these domains. The preliminary findings presented in this chapter suggest that these state-owned firms are more likely to adopt environmental standards and monitoring practices when their ownership is diffused beyond state owners and shared with different types of owners and investors.

The focus on state ownership and the need to consider the state's multiple objectives and stakeholders also provides a perfect transition to the section that follows. Managers of NOCs and other state-owned enterprises know that the government must reconcile the need for increased revenues, jobs, and the protection of the country's environment. The equation is a complex one, and the degree of alignment among different stakeholders and existing or potential coalitions among them become critical considerations. The chapters in the following section highlight how these play out for firms in similarly complex stakeholder landscapes.

#### STAKEHOLDER ALIGNMENT AND COALITIONS

In this section of the volume, authors tackle some of the complexities of stakeholder theory, showing us that while certain stakeholder groups support companies' sustainability initiatives and practices, other stakeholder groups might make it more difficult for a firm to make progress on sustainability issues, while others are, perhaps, largely indifferent. Thus, the chapters in this section are helpful in clarifying how a more nuanced view of the stakeholder landscape can shed light on some of the forces that might both facilitate and impede progress on issues related to environmental sustainability and CSR.

In their chapter titled "Governing the Void between Stakeholder Management and Sustainability," Michael Barnett, Irene Henriques, and Bryan Husted propose that the field of management should revisit the role of the government in shaping firm incentives when dealing with "wicked" issues such as environmental protection. Barnett, Henriques, and Husted argue that the typical focus on firms' stakeholders overlooks the fact that stakeholders pursue their own, sometimes short-sighted, best interests and that the natural environment has no stakeholder. For instance, employees may care about the environment but even more so about their wages, so firms are more likely to keep employees happy by paying higher wages than dealing with pollution that does not immediately affect employees' health. More broadly, attending to stakeholder concerns might distract the firm away from dealing with sustainability issues, a risk that is likely to be exacerbated when stakeholders interests are also highly aligned (e.g., employees, the surrounding local community, and government regulators are all focused on wages and working conditions, and considerably less on environmental pollution). To overcome such possible "wicked" situations, the authors propose to bring the government back into the scholarly conversations about sustainability and stakeholder engagement.

In the chapter that follows, "Venture Capital's Role in Creating a More Sustainable Society: The Role of Exits in Clean Energy's Investment Growth," Ari Ginsberg and Alfred Marcus provide a powerful illustration of how the incentives of one stakeholder group — specifically, those of venture capital (VC) fund managers — shape the ability of firms to find solutions to concerns of environmental sustainability. Ginsberg and Marcus show that VCs are only likely to invest in clean energy technologies when their past performance substantially exceeded that of their peers and that VCs are likely to decrease such investments when their past performance only moderately outpaced that of their peers. These findings highlight how the incentives of one stakeholder group might limit the ability of firms to develop sustainable energy solutions and therefore make overall progress towards the large-scale adoption of clean energy solutions. The authors also reflect on the importance of considering alternative sources of funding (including government funding) for clean energy technologies.

In the chapter "CSR Strategic Implementation in MNEs: The Role of Subsidiaries' Stakeholders," Anne Jacqueminet and Lilach Trabelsi develop a conceptual framework to examine how alignment across *and* within different stakeholder groups — local, global, and corporate parent stakeholders — influence the adoption and implementation of CSR practices in multinational corporations. The authors draw on research on stakeholder governance and global strategy to build a set of propositions on how the diversity of stakeholder pressures, the distance from the multinational's home country, and the subsidiaries' network embeddedness affect their implementation of CSR initiatives. Jacqueminet and

Trabelsi's propositions emphasize that stakeholder demands can converge and diverge not only across stakeholder groups (local vs global stakeholders) but also within stakeholder groups (e.g., different local stakeholders), suggesting that future research needs to carefully consider not only a range of stakeholder groups but also the degree of alignment or conflict between them.

In the chapter "Large Corporations, Social Capital and Community Philanthropy," Matthew Lee and Christopher Marquis propose that the effects of large corporations on community philanthropy are both direct, through participation in community philanthropy, and indirect, through their influence on community-level social capital. They analyze almost five decades (1952–1997) of United Way's contributions across cities in the United States to conclude that the presence of large corporations weakens the contributions to community philanthropy of both elites and the working class. In contrast to previous chapters of this section, which explore how the presence and alignment of stakeholder pressures affect *firm*-level social and environmental practices, Lee and Marquis' chapter shows that the presence of large companies affects the behavior of other stakeholder groups, such as the elite and working class individuals in the local community, nicely highlighting the connections between the behaviors of market and nonmarket actors located in the same geographical space.

In the chapter "Re-Thinking the CSPCFP Linkage: Analyzing the Mechanisms Involved in Translating Socially-Responsible Behavior to Financial Performance," Afshin Mehrpouya and Imran Chowdhury revisit the relationship between corporate social performance (CSP) and corporate financial performance (CFP). While extensive prior research has examined this relationship, empirical studies offer mixed results. The authors' framework emphasizes the multiplicity of underlying mechanisms and the interdependencies among multiple actors in different institutional settings, providing insights that are largely consistent with mixed findings on the CSP—CFP relationship. This chapter highlights the importance of understanding contextual contingencies in any study of sustainability, stakeholder governance, and CSR, and therefore exposes multiple opportunities for future research in these areas.

# DYNAMIC EVOLUTION OF CONCEPTS AND INDUSTRY PRACTICES

The theme that unites the last set of chapters in our volume emphasizes change and the evolution of concepts and practices as reflected in both academic thinking about the issues in the arenas of sustainability, stakeholder management, and CSR, and in the thinking and business practices embraced by executives and various stakeholders of firms. In the chapter "Naturalizing Sustainability: How Industry Actors Make Sense of a Threatening Concept," Jean-Baptiste Litrico and Mary Dean Lee examine how external legitimacy judgements interact with internal identity beliefs to shape conceptions of sustainability in the civil aviation industry. The authors build on extensive ethnographic observations at industry events and multiple interviews with key stakeholders to suggest that, over time, the industry has interpreted the concept of sustainability through a

process of naturalization through which industry actors forged conceptual ties to past practices to create resonance between the new concept (sustainability) and the industry ethos. The authors describe and illustrate in detail the mechanisms through which the process of naturalization has unfolded in response to both external legitimacy threats and concerns from internal stakeholders.

In the chapter "Doing Well by Doing Good: A Comparative Analysis of ESG Standards for Responsible Investment," Emily Barman reflects on the differences between different sets of environmental, social, and governance (ESG) standards and their evolution over time. Barman observes that some ESG standards are limited to business activities that pertain to the creation and capture of financial value, while others expand ESG principles to encompass a commitment to sustainability and the good treatment of stakeholders and the environment. These differences, Barman suggests, can be explained by understanding the cognitive schema that dominated each set of standards at the time when they were developed.

In the chapter "The Effect of Market and Nonmarket Competition on Firm and Industry Corporate Social Responsibility (CSR)," Olga Hawn and Hyoung-Goo Kang examine how competitive pressures among firms affect both firm-level and industry-level CSR. Companies such as Coca-Cola and PepsiCo compete not only in the product market but also in the domains of sustainability and social responsibility. The more a company invests in this space, the more likely it is for its competitors to do the same, possibly leading to shifts of CSR investment at the industry level. Using both firm-level and industry-level analyses, the authors find that higher CSR among a firm's competitors is likely to increase a firm's own CSR — in other words, CSR is "contagious" within an industry. Interestingly, however, the authors also find that greater intensity of industry-level competition does not translate into higher industry-level CSR because, in equilibrium, higher competition in an industry puts pressure on *all* firms to reduce production output and therefore their investments in sustainability and CSR domains.

In the chapter "Gone with the wind: The Evolving Influence of Social Movements and Counter Movements on Entrepreneurial Activity in the U.S. Wind Industry," Chad Carlos, Wesley Sine, Brandon Lee, and Heather Haverman evaluate the evolution of the wind power industry in the United States over 15 years (1992–2007) to describe how social movements shaped the evolution of this new industry. They argue and show empirically that social movements' support for a new industry increased resource availability for entrepreneurial firms and therefore for a new entry, diminishing the need for the movements' continued efforts. The authors also propose that the efforts of a social movement are likely to lead to the rise of a countermovement. It is quite possible, then, that the persistence of the initial social movement may be best explained by the need to counter the countermovement than by its initial role of creating market infrastructure for a new industry to take roots and grow.

In the final chapter in this volume, "The Association between Ethics and Stakeholder Theory," Don Lange and Jonathan Bundy discuss the relationship between ethics/moral reasoning and stakeholder theory. The authors propose

that stakeholder theory does not directly derive from the moral obligations of the business, and that business purpose is a mediating factor in the relationship between the two. The authors further argue that "CSR describes management decisions and the business's activities that have implications or that are motivated by perceived moral obligations, but that fall outside of the management decisions and business activities that are oriented toward enabling the business to fulfill its business purpose," reinforcing the original idea that stakeholder theory is a theory of management rather than one of business ethics, sustainability or CSR. This chapter offers a clear differentiation between the scope of the domains of stakeholder management, CSR and, to some extent, sustainability. And while some readers may disagree with how the lines have been drawn in the sand, this chapter is a much-needed contribution to the conversation on how sustainability, stakeholder governance, and CSR are defined and understood theoretically.

### DIRECTIONS FOR FUTURE RESEARCH

The collection of research in this volume provides a range of fascinating insights at the intersection of the three topics of this volume — sustainability, stakeholder governance, and CSR. The focus across the different chapters on the role of ownership, stakeholder alignment, and temporal dynamics revealed three emergent themes as well as many exciting and promising paths for future research.

Equally interesting to us as an editorial team is that despite the increasing attention devoted by both scholars and practitioners to the subjects of sustainability, stakeholder governance and CSR, a wide range of important questions is yet to be explored in these fields. For example, one intriguing area for further research lies in improving our understanding of how CEOs, top management teams (TMTs), and boards of directors think about issues relating to CSR, sustainability, and stakeholder management. Clearly, stakeholder actions can propel conciliatory actions on the part of corporations that fear PR nightmares but what are the factors that might cause a TMT or board to decide to be proactive in moving beyond conversations about sustainability and CSR to serious actions? For example, what is the role of the board or TMT composition (Chin, Hambrick, & Trevino, 2013; Hambrick & Mason, 1984; Tang, Qian, Chen, & Shen, 2015) in understanding a firm's inclinations with respect to sustainability, CSR, and stakeholder governance? Some preliminary research suggests that boards with more women on them tend to score higher on various measures of CSR (Bear, Rahman, & Post, 2010) but we don't understand why this might be the case. Some scholars have suggested that women may have more of a relationship orientation to business, which could be associated with placing a higher priority on environmental and social sustainability but at present, there is need for more research on the mechanisms that link TMT or board composition to decision making in the areas of stakeholder governance, sustainability, or CSR.

Another important area for future research lies in developing our understanding of how a firm's commitment to stakeholders and sustainability change the structure or day-to-day practices of a firm. For example, the choices that are

made about where to place the organization's sustainability and CSR functions within its structure may be very important in determining how integrated these initiatives are in the organization (Marquis & Lee, 2013) and how much progress is made, but we know relatively little about how structure affects practices in the areas of CSR, sustainability, and stakeholder management.

Similarly, as others (e.g., Morgeson, Aguinis, Waldman, & Siegel, 2013) have argued, it would also be useful to pay more attention to the microprocesses by which employees' attitudes and behaviors might be affected by an organization's initiatives in the CSR, sustainability, and stakeholder management arenas. For example, there is some evidence that employees' engagement and productivity increase when firms pursue CSR or sustainability initiatives, in the organizational behavior literature (e.g., Albdour & Altarawneh, 2012; Glavas & Piderit, 2009; Rupp, Ganapathi, Aguilera, & Williams, 2006; Rupp, Shao, Thornton, & Skarlicki, 2013), and relatively recently, in the strategy literature (e.g., Bode, Singh, & Rogan, 2015; Burbano, 2016; Carnahan, Kryscynski, & Olson, 2017), but it would be good to show how these microlevel processes impact on firm financial performance and to better understand variance across industry contexts in the degree to which CSR and sustainability initiatives really matter in influencing employee's attitudes and productivity.

Future research could also seek a more systemic understanding of who captures the value created through sustainability and CSR initiatives. Prior studies have shown that the sustainability and CSR initiatives enhance firm profit, suggesting that, on average, firms appropriate value from these activities. But we still know little about whether society captures some of the value created and how much. Towards this end, a small but growing body of recent work has sought to refocus attention on the social impact of CSR activities (Ballesteros, Useem, & Wry, 2017), emphasizing, in particular, the potential disconnect between the financial benefits of CSR activities and their welfare impact (Asmussen & Fosfuri, 2017; Barnett, 2016; Horvath & Powell, 2016; Kaul & Luo, 2018a; Singh, Teng, & Netessine, 2017).

A focus on social impact and welfare also suggests a broader need to think more carefully about how value is created and distributed among different stakeholders through sustainability and CSR initiatives. To what extent can we readily apply the existing value-creation/value capture framework (Brandenburger & Stuart, 1996; Capron & Chatain, 2008; Garcia-Castro & Aguilera, 2015; Lieberman, Balasubramanian, & Garcia-Castro, 2018; Lieberman, Garcia-Castro, & Balasubramanian, 2016) to studying sustainability and CSR initiatives? What assumptions and elements of the framework need to be adapted if any? Important theoretical explorations have emerged in recent years by employing cooperative game theory to analyze stakeholder interactions (Burbano & Ostler, 2017) or by connecting stakeholder theory with value-based strategy (Bacq & Aguilera, 2018). Relatedly, future research should also consider how different organizational forms and institutional arrangements enable firms to create and capture values through these activities (Dorobantu, Kaul, & Zelner, 2017; Kaul & Luo, 2018b; Kivleniece & Quelin, 2012; Mahoney, McGahan, & Pitelis, 2009; Quélin, Kivleniece, & Lazzarini, 2017).

At the same time, there is much to be learned from putting on an international business lens and examining two key dimensions: (1) how multinational corporations' (MNCs') sustainability practices, stakeholder governance, and CSR unfold as these global organizations navigate across countries or (2) how firms differ in these three pillars across countries. While our volume includes one chapter addressing deployment of CSR within multinationals (Jacqueminet & Trabelsi, this volume) and an analytical comparison of oil MNCs' sustainability practices across countries (Inkpen & Ramaswamy, this volume), many research questions remain unanswered.

Among them, one fruitful avenue for future research is to explore how MNCs adjust (downgrade or upgrade) their CSR, stakeholder governance, and sustainability practices to either bond with stronger institutions or pursue arbitrage. The debate is wide open on what multinationals seek to accomplish and how it relates to the subsidiary's country regulation, firm legitimation, and overall efforts to fill in institutional voids. Jackson and Rathert (2017) claim that MNC subsidiaries might compensate for poorly developed social protection or limited statehood when it comes to CSR practices. Similarly, several empirical studies have pointed to the contingencies from the host country point of view in terms of how investing in CSR, sustainability practices, and stakeholder governance can enhance healthy competitiveness (Campbell, Eden, & Miller, 2012; Rathert, 2016). The arguments get even more complex when we move into emerging markets (Marano, Tashman, & Kostova, 2017; Zhang & Luo, 2013) or analyze the entire global supply chain (Kim & Davis, 2016). The missing link continues to be the relationship between CSR practices, sustainability efforts, and stakeholder governance, and the research question is to what degree these three pillars need to be closely aligned to be effective.

Equally importantly, comparative capitalism has devoted a fair amount of effort to unpack how CSR, sustainability practices, and stakeholder governance independently compare across countries, with the most work done in CSR. Stakeholder governance has a long tradition within comparative corporate governance as part of the coordinated institutions research (Aguilera & Jackson, 2003). The main questions are whether these three pillars that have occupied our volume are a mirror or a substitute for country-level institutional arrangements, and to what degree country-level institutions support or deter these managerial practices (El Ghoul, Guedhami, & Kim, 2017; Hotho & Saka-Helmhout, 2017; Jackson & Apostolakou, 2010; Matten & Moon, 2008; to cite just a few). Unpacking these questions further would require revisiting ideas about implicit/ explicit practices, substantive/symbolic practices, and internal/external stakeholders practices. The main challenge, however, seems to be conceptual clarity, especially with regard to identifying how CSR, sustainability, and stakeholder governance are defined in each country; in colloquial terms, we need to compare apples with apples. To this end, future research building on field work and ethnography could provide important insights, as nicely exemplified in the chapters by Barman and Litrico and Dean Lee in this volume.

Furthermore, an interesting old debate that might require additional attention is the asymmetry between corporate responsibility and irresponsibility

(Jackson et al., 2014) and the array of behaviors (including greenwashing) and compulsory national policies lying in the gray areas between them. Future research would be well served to explore how responsible (and irresponsible) practices translate when adopted across countries with different institutional environments.

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The journey of exploring, through the contributors to this volume, the theoretical and empirical connections between sustainability, stakeholder governance, and CSR has been a fascinating one. It provided surprising insights on some of the theoretical and empirical links between these three fast-growing but largely disjointed areas of research. Many of the studies in this volume highlight that business decisions relating to sustainability and CSR are ultimately decisions about the governance of stakeholder relations, and therefore propose that work in these areas should consider more closely both the firm and its stakeholders as strategic actors driving firm decisions. Ownership and stakeholder alignment – two of the emergent themes in this volume – play a critical role in explaining how firms approach the domains of sustainability, stakeholder relations, and CSR. And, unsurprisingly, how we think about and what firms do (and do not do) in these areas has changed considerably over time - and will most likely continue to change in the years ahead. Understanding these dynamics – the third emergent theme in the volume – has already provided and will likely continue to provide new insights into these topics.

Yet, in our view, the journey is only at its beginning. A wide range of interesting and relevant questions at the intersection of the areas of sustainability, stakeholder governance, and CSR are yet to be answered. We are hopeful that the interest in these questions will continue to grow and that the contributions to this volume will provide stepping stones for future scholarship at this scholarly intersection. We are also hopeful that this volume will encourage scholars across these related areas to learn from each other, collaborate, and thus continue this journey together.

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